



QUALITY POLICY

Flamingo Projects & Consulting

Excellence • Professionalism • Lifelong Value

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At **Flamingo Projects & Consulting**, quality is not an act — it's our identity. In every service we deliver, whether as a Project Management Consultant or Procurement Advisor, we embed **discipline, transparency, and long-term value**. We commit to a **zero-defect, trust-centric culture** that meets or exceeds **globally accepted quality standards** across all project lifecycles.

Policy Commitments :

- **Right First Time:** Deliver accurate, efficient, and durable solutions with minimal rework.
- **No Mediocrity:** Reject substandard products, practices, and systems. Excellence is non-negotiable.
- **Continuous Improvement:** Use feedback, learning, and innovation to evolve our systems proactively.
- **Compliance & Consistency:** Align with all applicable national/international standards, contract terms, and statutory quality obligations.
- **Transparency & Traceability:** Maintain clear documentation, control systems, and audit trails across all functions.

Roles & Responsibilities :

- **Joint Responsibility:** Everyone —Client, internal team, external consultant, contractor, or supplier — is accountable for quality.
- **Budget Ownership = Final Responsibility:** The client must ensure quality requirements are well-defined, funded, and upheld.



Implementation Approach :

- Quality Plans & Checkpoints integrated into project workflows.
- Vendor & Consultant evaluation based on past performance and system compliance.
- Regular inspections, NCR reporting, and root cause-based closures.
- Quality awareness training for all roles involved in decision-making and execution.

We don't just promise quality — **we prove it, preserve it, and pass it on.**

Founder | Flamingo Projects & Consulting